

-----Original Message-----

From: Maxina Ventura [mailto:beneficialbug@netzero.net]
Sent: Tuesday, May 13, 2008 12:38 AM
To: Stephanie Brendlinger
Subject: Suterra

A visitor has attempted to contact Suterra.

The site has promised a response within two business days.

Visitor information below:

=> name: Maxina Ventura
=> email: beneficialbug@netzero.net
=> phone:
=> message: Please send your MSDS for the Scenturian pheromone product used in the traps for the Light Brown Apple Moth program.

Thank you.

=====
If you have additional information which might help us service your request, simply reply to this email.

Thank You,

Suterra

-----Original Message-----

From: Stephanie Brendlinger [mailto:smbrendlinger@suterra.com]
Sent: Tuesday, May 13, 2008 8:03 AM
To: Maxina Ventura
Subject: RE: Suterra

Maxina,
Attached is the MSDS for our Scent. LBAM lures. Let me know if you need anything else!

Thank You,
Stephanie Brendlinger
Suterra LLC
Customer Service
(866) 326-6737

-----Original Message-----

From: Max Ventura [mailto:beneficialbug@netzero.net]
Sent: Thursday, May 15, 2008 12:15 AM
To: Stephanie Brendlinger
Subject: RE: Suterra

Thank you for sending the MSDS. Could you please send a list of all the ingredients?

Thank you,

Maxina

-----Original Message-----

From: Stephanie Brendlinger [mailto:smbrendlinger@suterra.com]
Sent: Thursday, May 15, 2008 8:08 AM
To: Max Ventura
Subject: RE: Suterra

That is actually proprietary information. We cannot just give that information out to the public. It is confidential. Is there anything else I can help you with?

Thank You,
Stephanie Brendlinger
Suterra LLC
Customer Service
(866) 326-6737

-----Original Message-----

From: Max Ventura [mailto:beneficialbug@netzero.net]
Sent: Saturday, May 17, 2008 12:27 PM
To: Stephanie Brendlinger
Subject: RE: active ingredients

Hello again,

Can I get a list of the active ingredients, then?

Thanks,
Maxina

-----Original Message-----

From: Stephanie Brendlinger [mailto:smbrendlinger@suterra.com]
Sent: Monday, May 19, 2008 9:53 AM
To: Max Ventura
Subject: RE: active ingredients

Maxina,
Would it be alright with you if I got a little more information from you? May I ask what you need this information for? What company are you with? I am more than willing to help you with your questions but since this information is proprietary we do need to be cautious where and how we give this information out. If I understand your needs a little better I also might be able to redirect you to someone who can better answer your questions.

Thank You,
Stephanie Brendlinger
Suterra LLC
Customer Service
(866) 326-6737

-----Original Message-----

From: Max Ventura [mailto:beneficialbug@netzero.net]
Sent: Monday, May 19, 2008 12:00 PM
To: Stephanie Brendlinger
Subject: RE: active ingredients

Hi Stephanie,

I am a chemically-injured person, injured in Sonoma by pesticides, who is concerned about the impact of chemicals used around my children and me.

I am trying to understand the full composition of the lures used in the traps for the LBAM program in order to understand what effect it might have on us so that I can better make decisions about our safety in relationship to this program.

Thank you,
Maxina

-----Original Message-----

From: Stephanie Brendlinger [mailto:smbrendlinger@suterra.com]
Sent: Monday, May 19, 2008 1:03 PM
To: Max Ventura
Subject: RE: active ingredients

Maxina,
From the information that you gave me I think that CDFA would be a much better contact for you. Please contact CDFA at the 1800LBAM help hotline, at 1-800-491-1899 EXT.0, or you can reach them via email at LBAM@cdfa.gov. I wish you luck in finding the answers to your questions!

Thank You,
Stephanie Brendlinger
Suterra LLC
Customer Service
(866) 326-6737

-----Original Message-----

From: "Max Ventura" <beneficialbug@netzero.net>
Sent: Tue, 20 May 2008 14:25:32
To: "'Stephanie Brendlinger'" <smbrendlinger@suterra.com>
Subject: RE: active ingredients

Hi again,

As the creator and/ or manufacturer, in fact I would expect Suterra to be the most direct source of complete information. I am hoping not to have to go through an agency farther from the this source.

Thank you,
Maxina
